



## Hygiene measures in place for your protection during the COVID-19 pandemic

Given the ongoing situation, we have implemented the following additional hygiene measures in order to guarantee your health and safety while you are staying with us.

What we are doing to keep you safe:

- We follow all official hygiene regulations relating to COVID-19
- Our staff wear face masks at all times when they are in contact with you
- Disinfectant dispensers are available for your use at central locations throughout the hotel
- Notices at central locations with hygiene instructions
- Regular rigorous cleaning of rooms and public areas, including surface disinfection
- Disinfection of all room key cards after use
- Routing system in the reception area to ensure necessary distancing, as well as transparent panels between reception staff and guests
- Shorter cleaning cycles for all public toilets and respective cleaning logs
- Additional disinfection dispensers in all public toilets
- External personnel contact forms for potential tracing
- Plans with respective measures from suppliers in the event of infection
- For safety reasons, we are currently only offering breakfast as an á la carte service in our partner restaurant "Capone". Please note that our breakfast range is currently limited – taking this into account, we have reduced the respective price from € 15 to € 10.

Of particular note for our conference guests:

- Minimum distance of 1.5 m adhered to between all tables in the conference rooms
- Coffee break as an á la carte service, snack buffet with a range of packaged food or in lunch box form
- Regular disinfection of all surfaces by our staff
- Regular airing of conference rooms

What you can do to keep other guests and our staff safe:

- Do not travel if you are feeling sick or are experiencing potential COVID-19 symptoms
- Wear a face mask in all public areas throughout the hotel
- Keep your distance from others (min. 1.5 m)
- Please use the disinfectant dispenser and wash your hands thoroughly and regularly
- Follow the hygiene instructions on the notices you'll see at central locations throughout the hotel
- Use lifts only alone or with one other person from the same household